

Addendum 1: Invitation for Bids Event Trigger Dashboard Camera System with Artificial Intelligence (AI)

Please see below in response to requests for additional information from potential bidders.

1. Managed Services Delivery Model: CARTA's managed services requirement reference footage review, management recommendations, coaching notes, and program management. Please clarify whether these services may be delivered through an AI-enabled platform that automatically detects, reviews, categorizes, scores, and prioritizes events and generates coaching recommendations, or whether CARTA require human personnel to manually review events and provide recommendations and coaching notes. These services can be managed either through an AI-enabled platform, Human personnel, or a combination of both.
2. Video Storage and Retention Requirements: CARTA state a preference for retaining video for 30-90 days before it is overwritten. Please provide the fleet's typical daily operating and recording hours so bidders can accurately determine the storage capacity require to meet this retention period. Considering this number of recording hours can greatly fluctuate on vehicle usage, we would suggest 1,000 recording hours per unit (a minimum of 750 recording hours).
3. For the section of the bid form labeled extended price, do you want the yearly price per unit or the yearly price for 94 units? For equipment and installation costs, the extended price should be the number of vehicles X the price per unit. For subscription service, the extended price should be the cost for all 94 vehicles for the entirety of the year. 2026 and 2031 can be estimated based on a subscription start time of October 1, 2026 and an ending date of September 30, 2031.
4. Will CARTA be providing a cell plan or does the contractor have to provide a cell plan? Cradlepoint routers are available on CARTA's vehicles. These routers are also used for CARTA's automatic vehicle location (AVL) and a separate on board security camera system. It is anticipated at this time that event trigger dashboard camera systems will be able to utilize this at this time.
5. Can CARTA please provide the anticipated installation window (e.g., expected start date, required completion date, or any phasing requirements) so bidders can accurately develop their project schedule and staffing plan? CARTA does not have a specific schedule required. However, bidders should provide a proposed schedule with their bid.
6. Is there existing equipment on board? If yes, please provide the manufacturer. CARTA does not currently have an existing event trigger dashboard camera system.
7. The ITB does not currently reference SaaS/software terms. Will CARTA consider vendor-specific software terms and conditions and/or a contract negotiation phase after award, or must vendors accept the ITB terms as-is? CARTA will consider a contract negotiation phase after award. Upon receipt of bids, CARTA will make a determination of the lowest, responsive bid and issue an intent to award letter to all bidders for information purposes. CARTA requires approval from its Board of Directors. The next Board of Directors meeting is August 27, 2026.
8. The IFB states that the bid documents and CARTA contract provisions will serve as the contract once awarded. Will CARTA allow incorporation by reference of vendor documents

such as a data protection addendum, information security schedule, or support/SLA schedule, provided they do not conflict with the IFB? CARTA will consider contract negotiation with vendors with the stipulation that they should not impact the price component of the Invitation for Bids.

9. Do you have a budget for this project? If so, can you share the annual budget range? CARTA does not typically release budgetary estimates.
10. Who will be evaluating the responses (titles and departments), and will other stakeholders (e.g., Operations, Safety, IT) have input? CARTA will award based on the lowest, most responsive bid received. Safety may assist procurement in completing reference checks.
11. Aside from the integrations mentioned in the ITB, are there any other systems (e.g., CAD/AVL, HR, payroll, safety or claims systems, ESRI, etc.) the solution should integrate with? There are no other planned system integrations at this time.
12. Can you provide more detail on anticipated next steps and timelines after bid submission (e.g., shortlist, demos, reference checks, Board approval)? Once bids are received, CARTA will make a determination of lowest, most responsible bid and issue a letter of intent to award prior to CARTA's Board meeting on August 27, 2026.
13. Installation considerations:
 - a. For installation, are you open to a certified third-party installer managed by the primary vendor, provided they are named in the bid? CARTA is open to a certified third-party installer providing installation services, managed by the primary vendor.
 - b. Will vehicles be available during regular business hours, or primarily off-hours? CARTA vehicles will primarily be available during off-hours beginning after 4 pm.
 - c. Can vehicles be staged so that multiple installs per day can be completed at the same location? Yes
14. Based on the current schedule, would CARTA consider a one-week extension to the bid due date to allow vendors time to review Q&A responses and submit the most comprehensive, compliant response possible? CARTA will extend the bid opening date until 2 pm on August 17, 2026.

Annie Powell

Annie Powell, Director of Grants & Procurement, 8.4.26